

Job Reference:

Job Title: **Quality Control Engineer** Reports to: **Quality Control Manager**

Closing Date (If applicable): N/A

Start Date:

Hanover Displays Limited is a worldwide, leading manufacturer of passenger information systems for the public transport industry. All design and development, and the majority of production, is carried out at our head office in Lewes. East Sussex.

We are proud to have a friendly open environment in our Quality department and are looking for a talented individual to join us at an exciting time of growth and technological & organisational change.

A competitive salary package is available, including contributory pension scheme, private medical insurance, company laptop, phone, all required tools and a minimum of 25 days holiday per annum. We offer a long service scheme with your holiday increasing to a maximum of 30 days per annum.

Brief Summary

Hanover has enjoyed a significant increase in sales over the past 3 years which has directly impacted our Quality function. We are therefore looking for a talented Quality Control Engineer to join us at an exciting time of growth and technological change.

This is a great opportunity for a versatile Quality Control Engineer who is proficient in Quality Control to join our growing team.

We are looking for an individual who is experienced in multitasking, data management, and who possesses strong communication skills to ensure collaboration with both internal and external stakeholders.

Hanover's global sales are now £60m / year and our Quality team are integral to the continued success and growth of our business. The successful candidate will be committed to process enhancement, continuous improvement and customer satisfaction.

Requirements

- To communicate with all staff in a courteous and clear manner.
- To have an enthusiastic and positive approach to tasks and setbacks.
- To have an organised and methodical approach to tasks.
- To use own initiative and self-manage\prioritise your own workload.
- To have a Team Approach and attend\ contribute to meetings and supplier\customer visits as required.
- To be punctual in attendance & complete tasks by agreed deadlines.
- To be flexible when required.
- To maintain a tidy and organised workplace, and to ensure that tools, PPE and quality equipment supplied are looked after and used responsibly.
- To follow all company policies & procedures including quality, environment, H&S and as stated in the staff handbook.

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Electronics qualification to HNC, BTEC 3 or A-Level (BTEC 2 considered for the right **Essential** Skills Minimum 3 years' experience in a similar Quality role. Good working knowledge of ISO9001 and ISO14001. Experience of IATF16949 and the automotive industry would be an advantage. Experience of collecting technical data, authenticating, and recording the data and maintaining databases. Inspection of electronic and mechanical parts, PCB, Wiring and Final assemblies. Interpretation of part and assembly documentation, Mechanical CAD Drawings, BOM's, WI's. Good knowledge of 8D and other problem-solving processes. Experienced in the implementation and improvement of quality processes. Computer Literate, able to create & maintain MS Excel, PowerPoint & Word documents to a high standard. Excellent standards of verbal and written communication. DMAIC Methodology. **Desired Skills FMEA** REACH Legislation. Internal auditing. IMDS experience HNC or equivalent in an engineering related discipline. Respond to production and customer reports of nonconformances as required. Tasks and Perform or coordinate visual inspection\electronic testing to determine whether items **Duties** are conforming or non-conforming. Follow 8D process for customer\internal non-conformances\problems, including: Carry out\Coordinate actions required for containment of materials. Carry out failure root cause analysis. Develop and implement permanent corrective actions and actions to prevent recurrence. Visit and correspond with Vendors and customers as required. To maintain database of customer\internal non-conformances. Execute Internal and Vendor audits in accordance with audit plans. Measure & Analyse data from NC databases to create KPI reports. Advise manager on Vendor Audit plan where concerns are identified. To carry out Vendor Approval tasks as directed by Quality Manager. To represent quality at production meetings as required. To contribute to team effort by accomplishing related results as needed and directed by Department Management. To carry out any other reasonable duties as deemed necessary by the organisation.

Contact Information:

Email us with your CV including details of your qualifications, experience and availability at Recruitment@hanoverdisplays.com

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