

**Job Title:** Quality Control Engineer  
**Reports to:** Quality Control Manager  
**Closing Date:** 30<sup>th</sup> September 2023  
**Start Date:** ASAP

**Hanover Displays Limited** is a worldwide, leading manufacturer of passenger information systems for the public transport industry. All design and development, and the majority of our production, is carried out at our plant in Lewes, East Sussex.

We have a vacancy in our friendly and open Quality department, and we are looking for dynamic and talented professional individuals to join us at an exciting time of growth.

We offer flexible working hours and a competitive salary package, including contributory pension scheme, private medical insurance, and a minimum of 23 days holiday per annum. We also offer a long service scheme with your holiday increasing to a maximum of 28 days per annum.

<b>Key Objectives</b>	<ul style="list-style-type: none"> <li>• Point of contact for Internal non-conformances.</li> <li>• To measure, analyse and report on Internal non-conformances.</li> <li>• To establish root cause, eliminate &amp; prevent recurrence of problems.</li> <li>• To liaise with external stakeholders and all internal teams as required.</li> <li>• To participate in activities relating to vendor approval and environmental compliance.</li> <li>• To carry out non-conformance containment activities where required.</li> <li>• To plan and carry out internal and vendor audits.</li> <li>• To participate in establishing, implementing, maintaining, and improving processes as required by the company's quality and environmental management systems.</li> <li>• To attend Weekly Production meetings when required</li> </ul>
<b>Requirements</b>	<ul style="list-style-type: none"> <li>• To communicate with all staff in a courteous and clear manner.</li> <li>• To have an enthusiastic and positive approach to tasks and setbacks.</li> <li>• To have an organised and methodical approach to tasks.</li> <li>• To use own initiative and self-manage\prioritise own workload.</li> <li>• To have a Team Approach and attend\ contribute to meetings and supplier\customer visits as required.</li> <li>• To be punctual in attendance &amp; complete tasks by agreed deadlines.</li> <li>• To be flexible when required.</li> <li>• Tidy and organised workplace, tools, PPE and quality equipment supplied are looked after and used responsibly.</li> <li>• To follow all company policies &amp; procedures including quality, environment, H&amp;S and as stated in the staff handbook.</li> </ul>

<b>Essential Skills</b>	<ul style="list-style-type: none"> <li>• Minimum 3 years' experience in a similar role.</li> <li>• Good working knowledge of ISO9001 and ISO14001.</li> <li>• Experience of collecting technical data, authenticating, and recording the data and maintaining databases.</li> <li>• Inspection of electronic and mechanical parts, PCB, Wiring and Final assemblies.</li> <li>• Interpretation of part and assembly documentation, Mechanical CAD Drawings, BOM's, WI's.</li> <li>• Good knowledge of 8D and other problem-solving processes.</li> <li>• Experienced in the implementation and improvement of quality processes.</li> <li>• Computer Literate, able to create &amp; maintain MS Excel, PowerPoint &amp; Word documents to a high standard.</li> <li>• Excellent standards of verbal and written communication.</li> </ul>
<b>Tasks and Duties</b>	<ul style="list-style-type: none"> <li>• Respond to production and customer reports of non-conformances as required.</li> <li>• Perform or coordinate visual inspection\electronic testing to determine whether items are conforming or non-conforming.</li> <li>• Follow 8D process for customer\internal non-conformances\problems, including: <ul style="list-style-type: none"> <li>- Carry out\Coordinate actions required for containment of materials.</li> <li>- Carry out failure root cause analysis.</li> <li>- Develop and implement permanent corrective actions and actions to prevent recurrence.</li> </ul> </li> <li>• Visit and correspond with Vendors as required.</li> <li>• To maintain database of customer\internal non-conformances.</li> <li>• Measure &amp; Analyse data from NC databases to create KPI reports.</li> <li>• Advise manager on Vendor Audit plan where concerns are identified.</li> <li>• Execute Internal and Vendor audits in accordance with audit plans.</li> <li>• To carry out Vendor Approval tasks as directed by Quality Manager.</li> <li>• To represent quality at production meetings on a rota basis.</li> <li>• To contribute to team effort by accomplishing related results as needed and directed by Department Management.</li> <li>• To carry out any other duties as deemed necessary by your Department Manager.</li> </ul>
<b>Desired Skills</b>	<ul style="list-style-type: none"> <li>• DMAIC Methodology.</li> <li>• FMEA</li> <li>• REACH Legislation.</li> <li>• Internal auditing.</li> <li>• IMDS experience</li> <li>• HNC or equivalent in engineering related discipline.</li> </ul>

**Contact Information:**

Email us with your CV including details of your qualifications, experience and availability at [recruitment@hanoverdisplays.com](mailto:recruitment@hanoverdisplays.com)